



Northwest Wellness Center

CANCELLATION POLICY

Your appointment time is reserved for you. Thus, that time is unavailable to other clients. If you are unable to keep your appointment, a 24 - hour notice of cancellation is required in order to avoid being billed. This is also appreciated by your doctor and other clients who may wish to use that time.

A "no show" will result in your being billed. Your insurance does NOT reimburse a no show charge. The charge for a no show will be billed directly to you.

Keeping appointments reflects a commitment to your progress. If you consistently cancel or do not show for your appointments, your therapist/doctor may need to review your commitment to your therapy.

Exceptions to these policies will be examined on an individual basis. If payment is an obstacle to keeping your appointments, please contact our practice manager to discuss a payment plan.

SIGNATURE _____

DATE _____